

How Fix for Chrome/Microsoft Edge browsers Certificate Error "Your connection is not private"

1. Follow this link <https://www.wits.ac.za/access/>
2. Click **Remove CA (bat script)**



- [Apple OS \(Mac\)](#)

VPN for Mobile Devices

- [Android](#)
- [iOS](#)

Issues with VPN Access?

- Log a ticket via [Wits ICT ISM](#).
- Alternatively download the mobile application to log tickets. Please use [this guide](#) for download instructions.

Fix for Chrome/Microsoft Edge browsers Certificate Error "Your connection is not private"

How to Fix your Connection is not Private Error

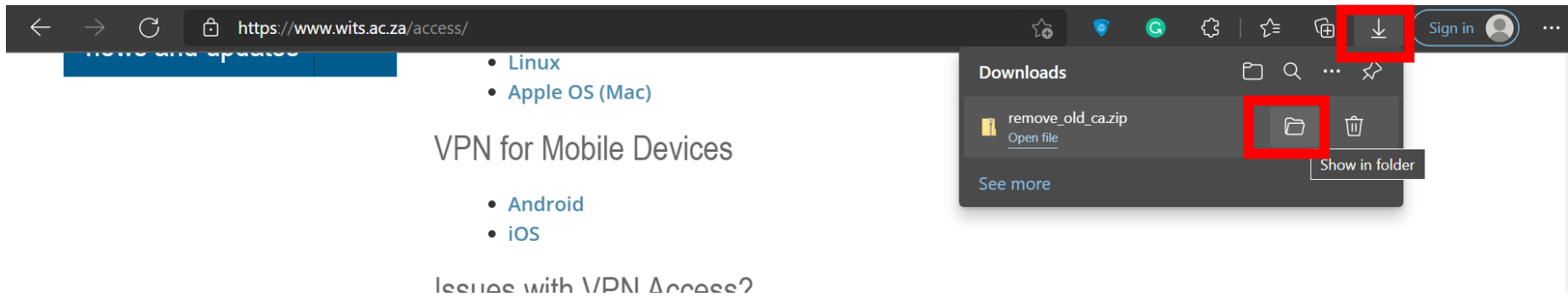
- [Remove CA \(bat script\)](#)

3. The file is downloaded as a Zip file.

This is how it will appear when using **Google Chrome** web browser

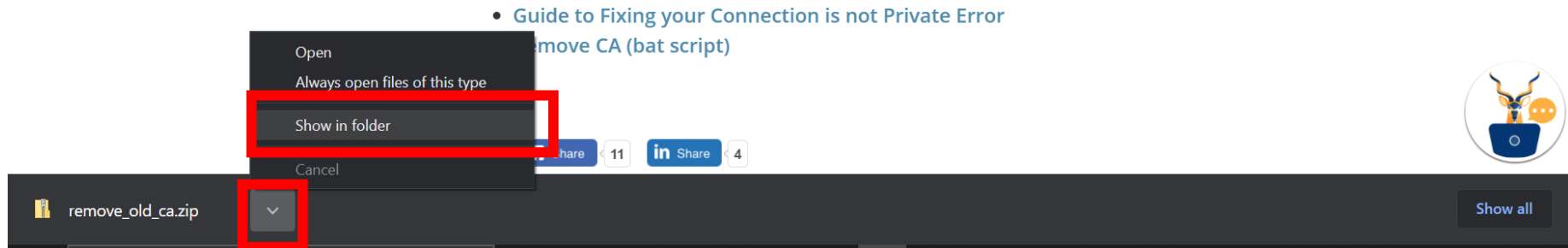


This is how it will appear when using **Microsoft Edge** web browser

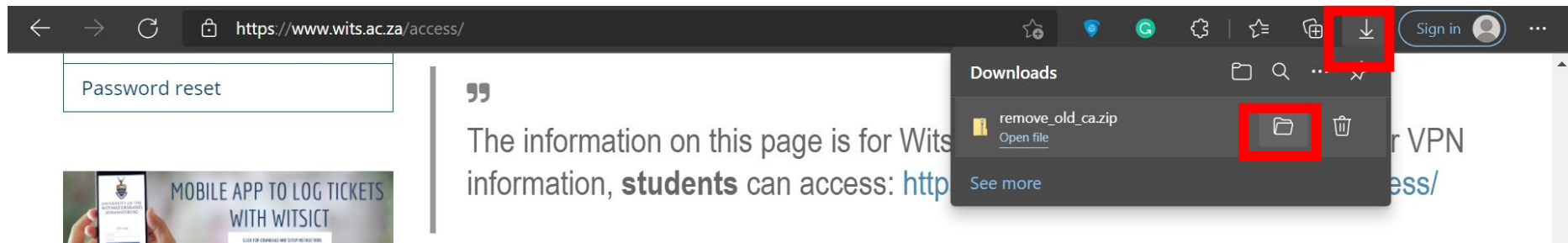


4. Show in folder

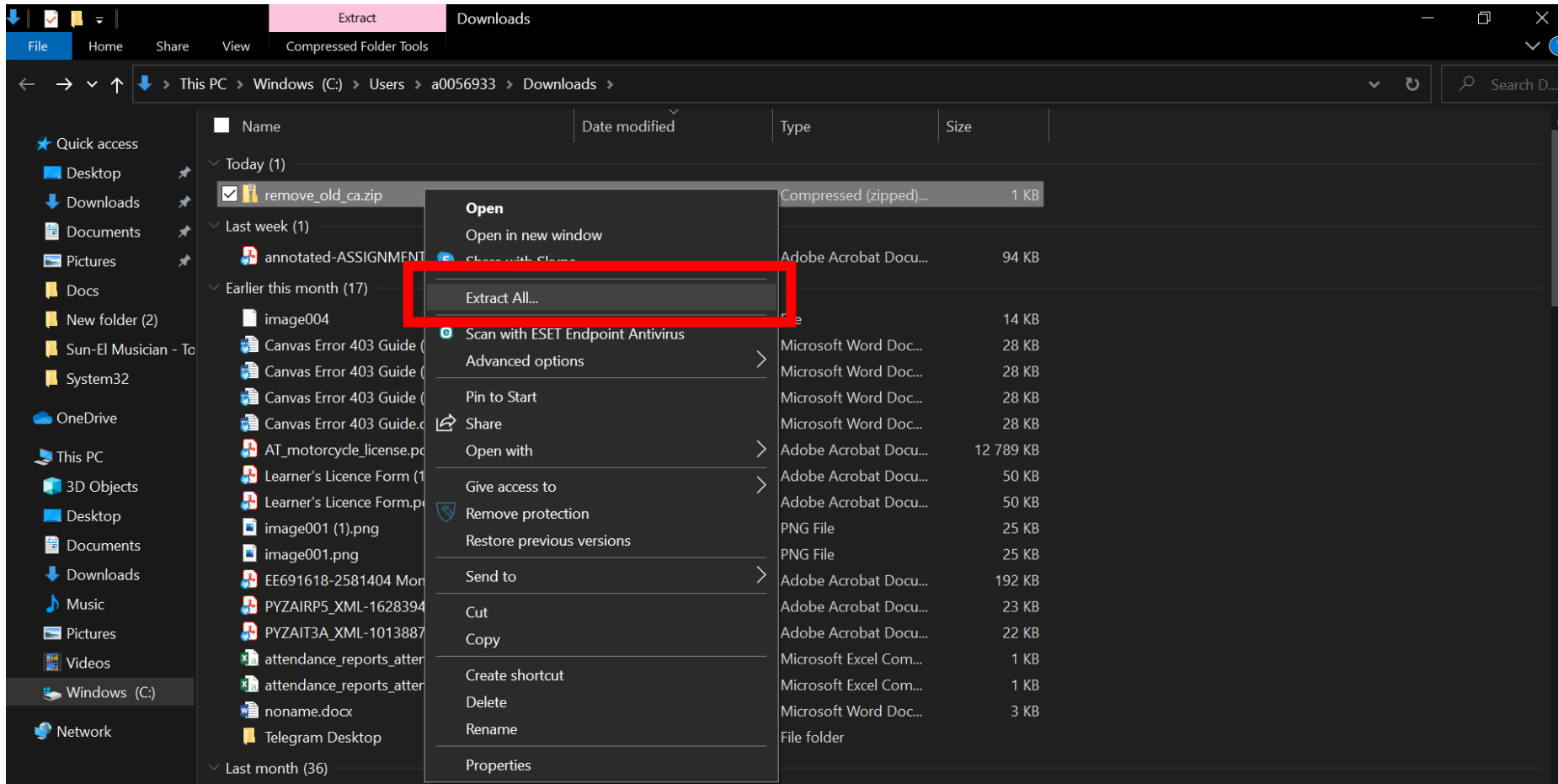
For **Google Chrome** this is how to locate the file



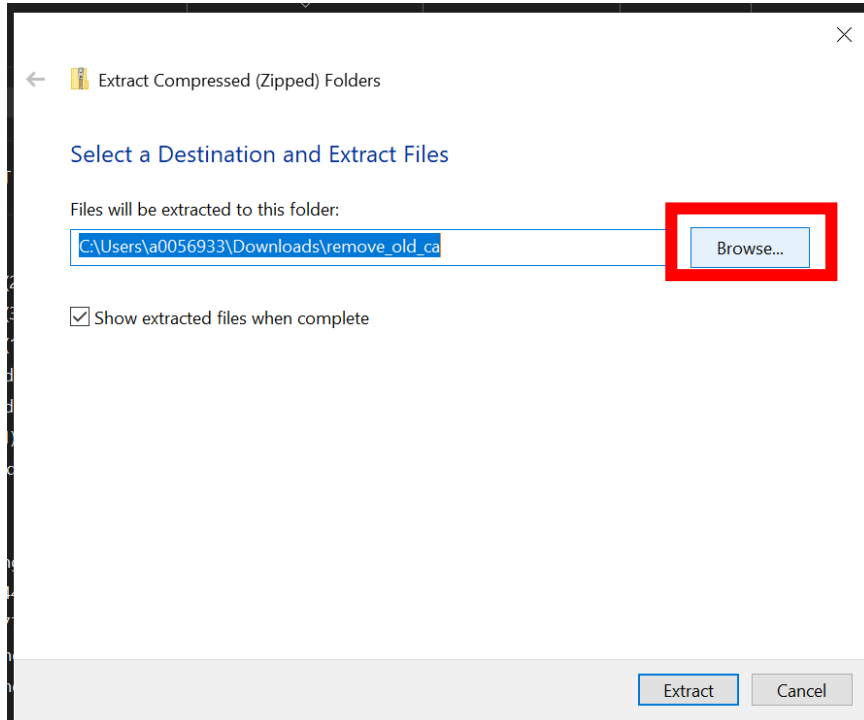
For **Microsoft Edge** this is how to locate the file



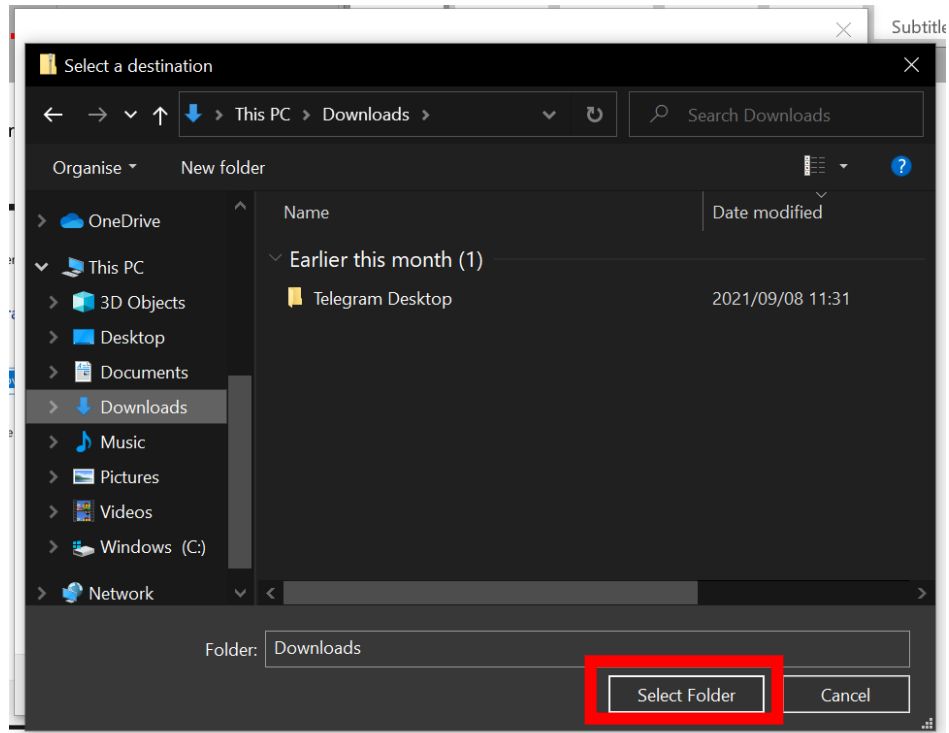
5. Right click **Extract All**



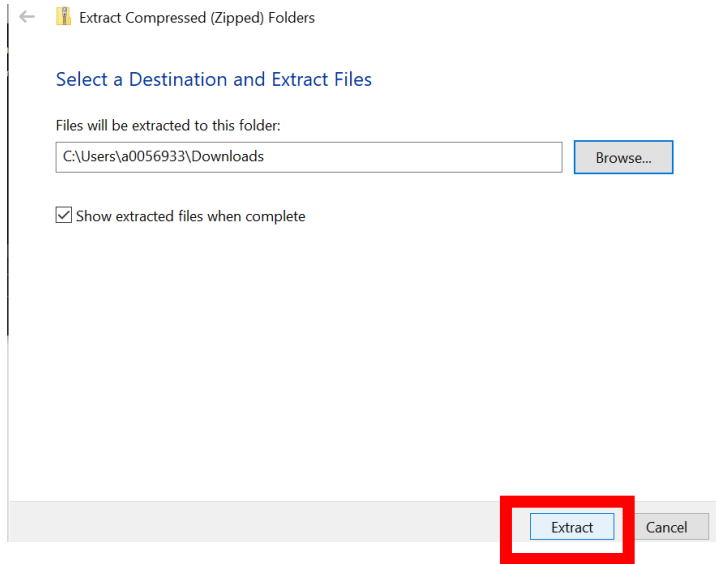
6. **Browse** to select where you want to extract the files to.



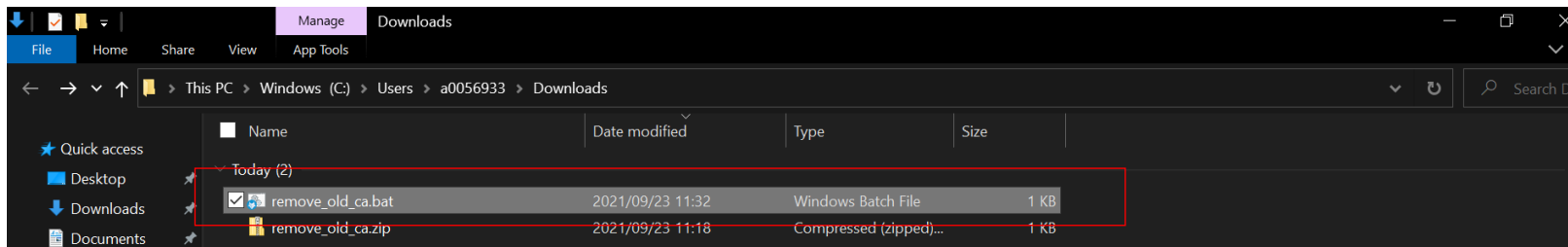
7. Select folder



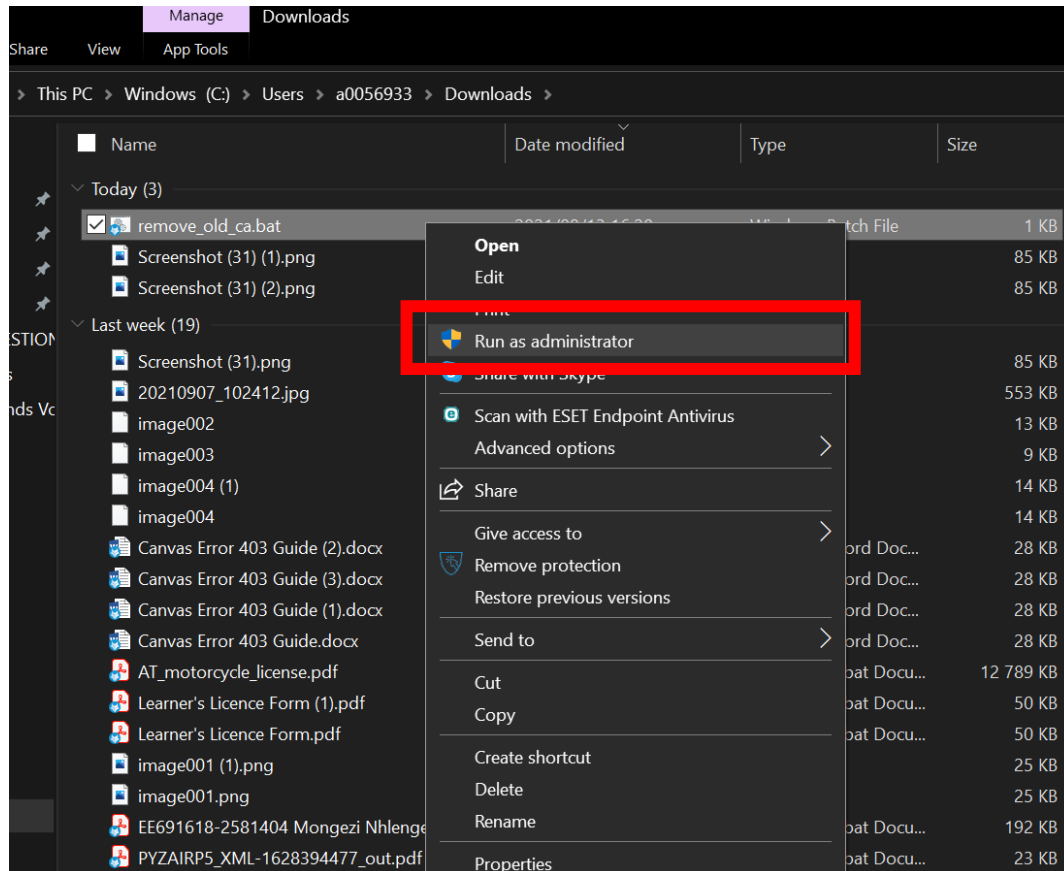
8. Extract



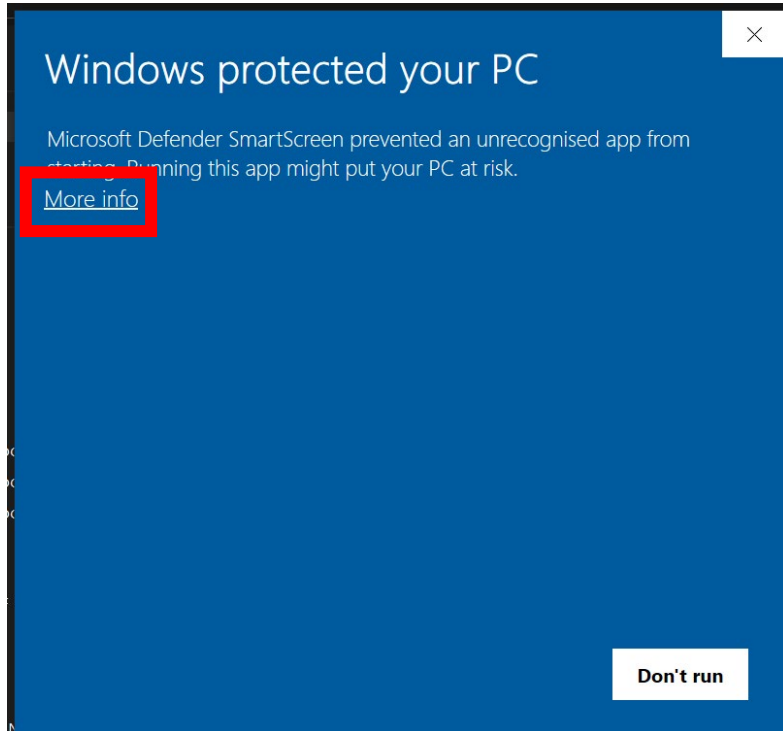
Go to the folder where you have selected to extract the file to. The file name **remove_old_ca.bat**



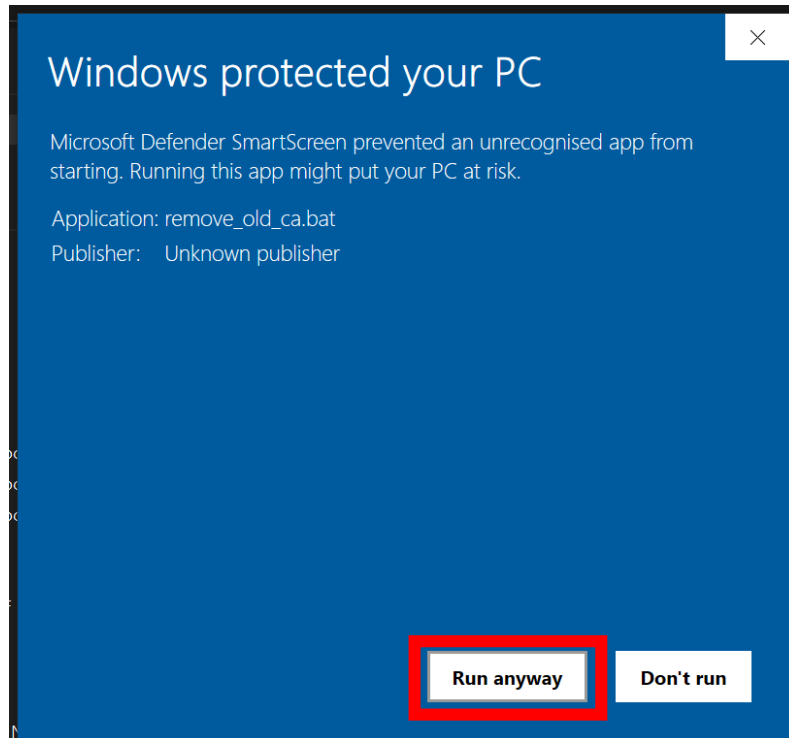
9. Run as administrator



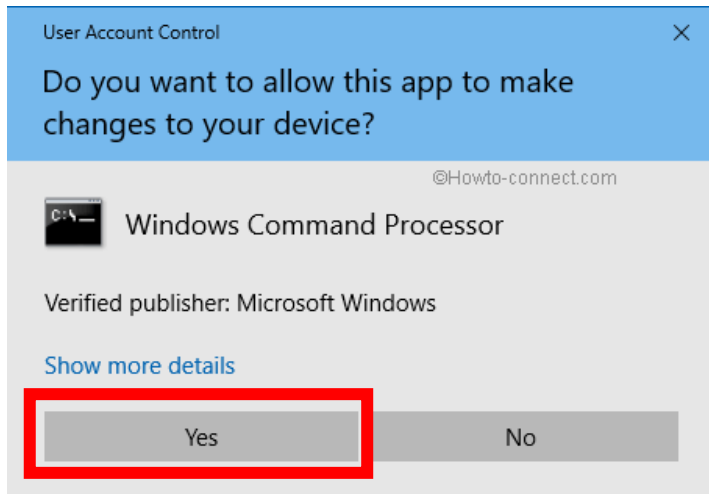
10. More info



11. Run anyway



12. Yes

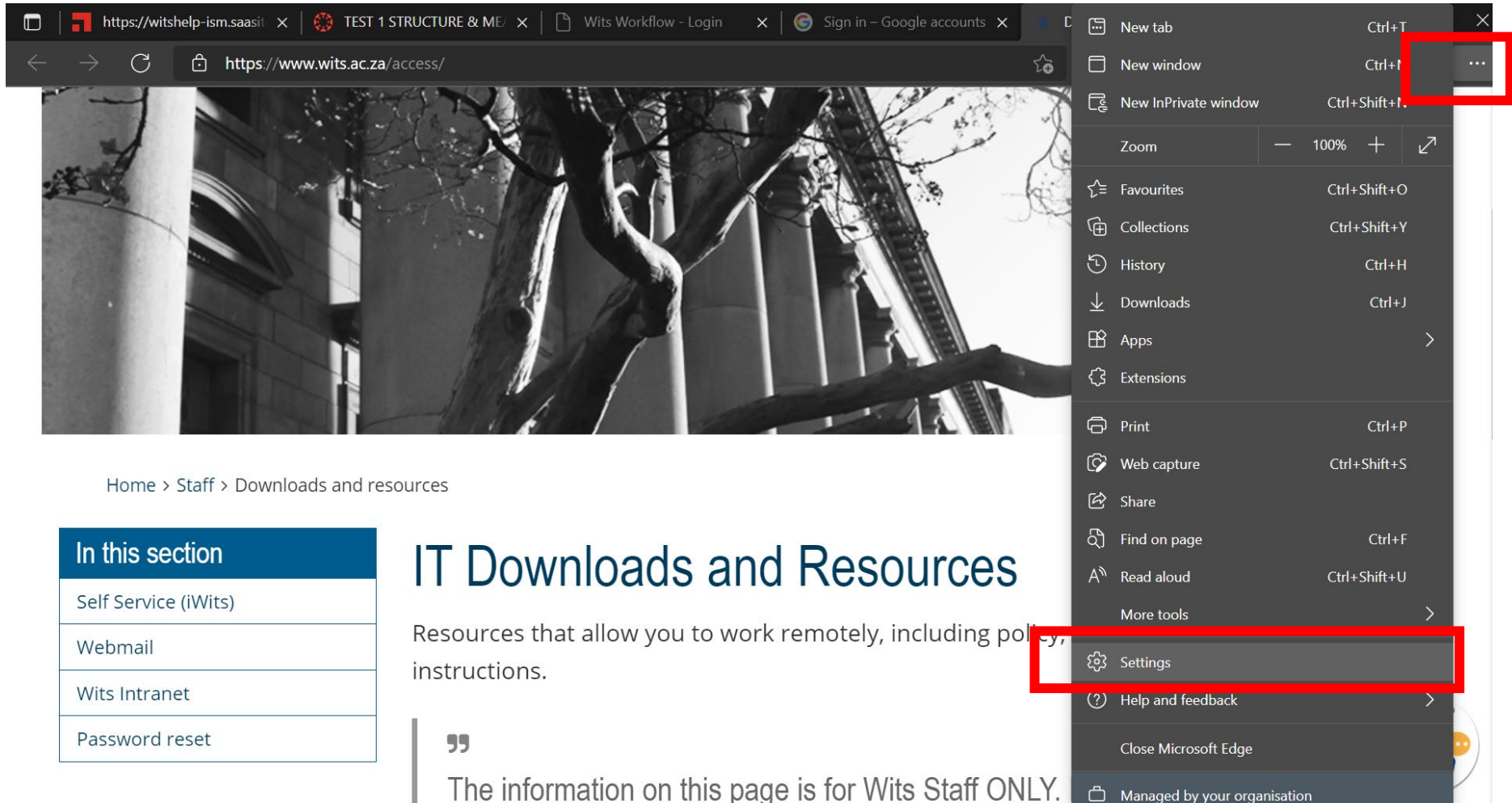


13. Restart Google Chrome and/or clear cache on Microsoft Edge

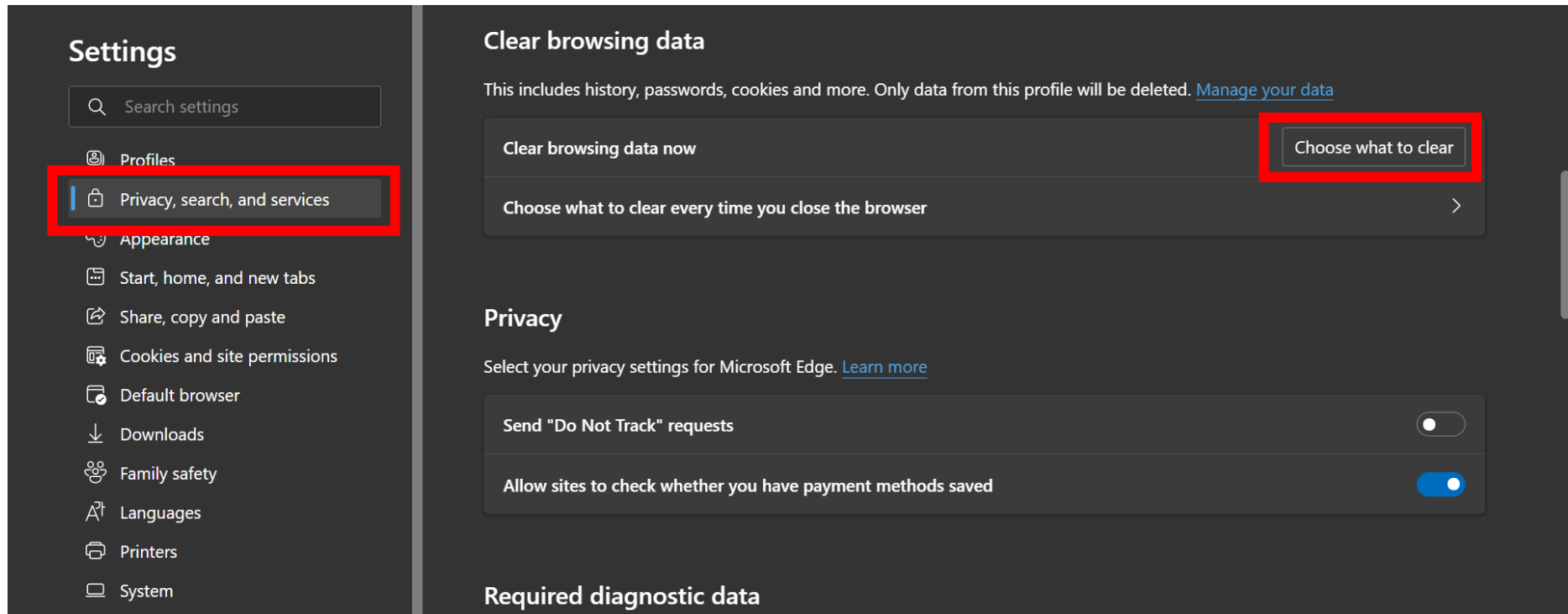
Here's how to clear your browsing data in Microsoft Edge:

Open Microsoft Edge

1. Select Menu (3 dots icon on top right corner of the browser)> Settings



2. **Privacy, search, and services.**
3. Under Clear browsing data, select **Choose what to clear.**



4. Choose a **time range** from the Time range drop-down menu. (**All Time**)
5. Choose the types of data you want to clear (**Browsing history**, **Download history**, **Cookies and other site data**, and **Cache images and files**)
6. Select **Clear now**.

