How Fix for Chrome/Microsoft Edge browsers Certificate Error "Your connection is not private"

- 1. Follow this link <u>https://www.wits.ac.za/access/</u>
- 2. Click Remove CA (bat script)

• Apple OS (Mac)

VPN for Mobile Devices

• Android

• iOS

Issues with VPN Access?

- Log a ticket via Wits ICT ISM.
- Alternatively download the mobile application to log tickets. Please use this guide for download instructions.

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3. The file is downloaded as a Zip file.

This is how it will appear when using Google Chrome web browser



This is how it will appear when using **Microsoft Edge** web browser



4. Show in folder

For Google Chrome this is how to locate the file



For Microsoft Edge this is how to locate the file



5. Right click Extract All



6. Browse to select where you want to extract the files to.



7. Select folder



8. Extract

÷	👔 Extract Compressed (Zipped) Folders				
	Select a Destination and Extract Files				
	Files will be extracted to this folder:				
	C:\Users\a0056933\Downloads		Brows	se	
	Show extracted files when complete				
		Extr	act	Cancel	

Go to the folder where you have selected to extract the file to. The file name **remove_old_ca.bat**



9. Run as administrator



10. More info



11. Run anyway

Windows protected your PC							
Microsoft Defender SmartScreen prevented an unrecognised app from starting. Running this app might put your PC at risk.							
Application: remove_old_ca.bat Publisher: Unknown publisher							
Run anyway Don't ru	n						

12. Yes



13. Restart Google Chrome and/or clear cache on Microsoft Edge

Here's how to clear your browsing data in Microsoft Edge:

Open Microsoft Edge

1. Select Menu (3 dots icon on top right corner of the browser)> Settings



2. Privacy, search, and services.

3. Under Clear browsing data, select Choose what to clear.

Set	ttings	Clear browsing data This includes history, passwords, cookies and more. Only data from this profile will be deleted. <u>Manage your data</u>			
 	Profiles	Clear browsing data now	Choose what to clear		
∂	Privacy, search, and services	Choose what to clear every time you close the browser	>		
<i>ښ</i> ې	Арреагапсе				
	Start, home, and new tabs				
É	Share, copy and paste	Privacy			
Ē.	Cookies and site permissions	Select your privacy settings for Microsoft Edge. Learn more			
G	Default browser				
\downarrow	Downloads	Send "Do Not Track" requests			
පි	Family safety	Allow sites to check whether you have payment methods saved			
4 ² h	Languages				
Ģ	Printers				
	System	Required diagnostic data			

- 4. Choose a time range from the Time range drop-down menu. (All Time)
- 5. Choose the types of data you want to clear (Browsing history, Download history, Cookies and other site data, and Cache images and files)
- 6. Select Clear now.

